

HOW ICT CAN STRENGTHEN PARLIAMENTS IN YOUNG AND EMERGING DEMOCRACIES

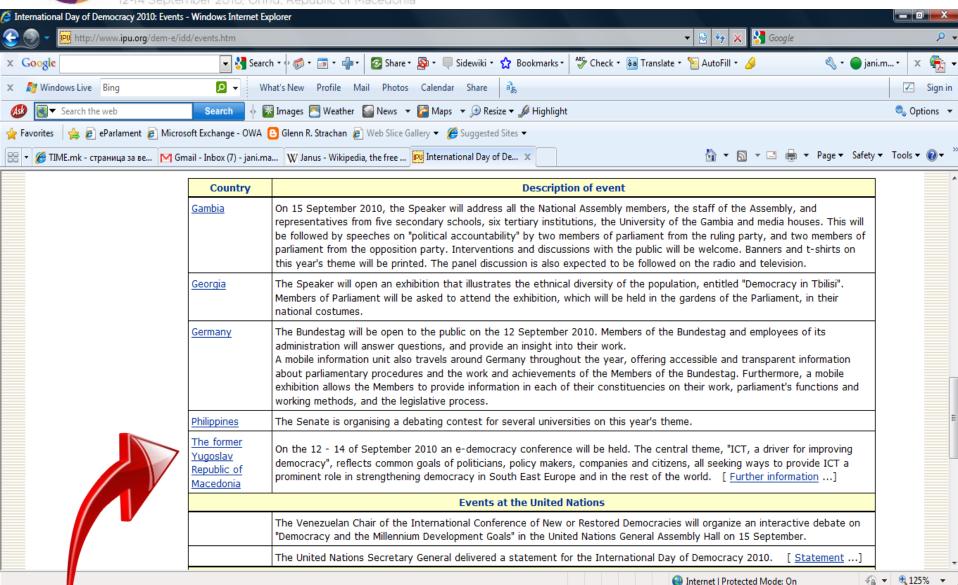
CASE Macedonia

Jani Makraduli, Vice President
Assembly of the Republic of Macedonia











The first rule of any technology used in a business is that automation applied to an efficient operation will magnify the efficiency. The second is that automation applied to an inefficient operation will magnify the inefficiency."

Bill Gates

Approach

- Success of e-things depends
 - -20% Technology
 - -35% Restructuring the processes
 - -45% Attitude of management
 - Balans between the two sides
 - Front-office (demand)
 - Back-office (supply)







Parliament needs

- Enable Efficient, Flexible, Available and Transparent services to citizens
- Transparency in the legislative operations
- Redefining and optimizing existing processes
- Measuring and monitoring of Parliament performances
- Increase efficiency in operations
- Decrease of the costs of operations
- Establishing starting point for building "Legislative knowledge"
- Using the potential of the existing investment in IT
- Maximum value for the tax payers' money







Parliament needs





- √ 396 sessions (plenary, committee)
- √ 1389 items
- √ 191 laws
- √ 1791 amendments





e-Democracy, a strategic approach for improving democracy

Vision

Achieve more transparent, costeffective and faster processes in parliament with the usage of ICT.

Mission

Give access to rich, contextual information to everyone involved in legislation processes: MPs, professionals, experts, media and citizens. Allow faster decision-making and lower bureaucracy through information systems that enable access to information to anyone, anywhere and on any device.

Declaration for establishing the e-Democracy

Common goal (Position / Opposition) Joint strategic leadership at the highest level

ICT companies with Vision and Technology Excellence

Strategic Approach – Key to success









CASE STUDY - Assembly of The Republic of Macedonia

Assembly of the Republic of Customer:

Macedonia

Time frame: December 2008 – June 2009

Deliverables: Solution architecture

Systems infrastructure

e-Parliament software solution

Training & Support

Primary audience: Citizens, Media, Members of

Parliament

Secondary audience: administration,

interoperable institutions







Basic Web portal

Citizens

From Basic infrastructure

To Advanced networking infrastructure

From outdated server OS, outdated server apps, outdated AV and messaging infrastructure, manually managed clients, non excising security policies etc;

To Automatically and centrally Managed servers and desktops;

+

- Best practices deployed security solutions for internet gateway, servers and desktops;
- Secure mobile access to the system from any place and any device;
- High availability for critical systems;

BASIC ICT INFRASTRUCTURE







Integration with Government institutions

Parliament TV on the net

Advanced Web portal connected to e-**Parliament**

e-Parliament core system

Citizens

Media

MPs

ADVANCED ICT INFRASTRUCTURE







 \blacksquare Stage

7 Stage

3 Stage Interactive communication with citizens

Social Networking

Parliamentary Institute

XML Templates of bills, amendments, ...

Citizens

Media

President

MPs

ADVANCED ICT INFRASTRUCTURE







e-Parliament – What is it all about?

- Covers the whole legislation process within the Parliament from initiation of draft act till the decisions on plenary sessions including processes of preparation, approval and submission of draft acts, parliamentary committees, plenary sessions, MP questions...
- Automation of work of President, Secretary General, MPs, Parliamentary groups
- Integrated public web portal for publishing of daily material in procedure, scheduled meetings, agenda, conclusions, transcripts, voting reports of the Sessions Parliament and working bodies
- Notifications for deadlines, new sessions, new acts in process through solution interface, email, SMS
- Key Performance Indicators and scorecards
- System generated documents based on templates
- Workflow for approval of materials
- Parliament TV on the net
- Searchable video and audio archive







CASE STUDY - Assembly of The Republic of Macedonia

I can only salute Macedonia for achieving such a success. As an MP I'm a little bit jealous, because you have done things we haven't even reached. For instance, I'm not able to follow past debates on video link to see whether I was good or not or to see the performances of colleagues, he said, adding Macedonia as a younger state had surpassed those much older ones in the process.

Lord Richard Best, British MP, Skopje, September 2009

The e-parliament was introduced which introduces a fully automatised legislative process from the moment of submission of the documents by the Government, and until their publishing in the Official gazette.

2009 Progress Report, Commission of The European Communities, Brussels, October 2009

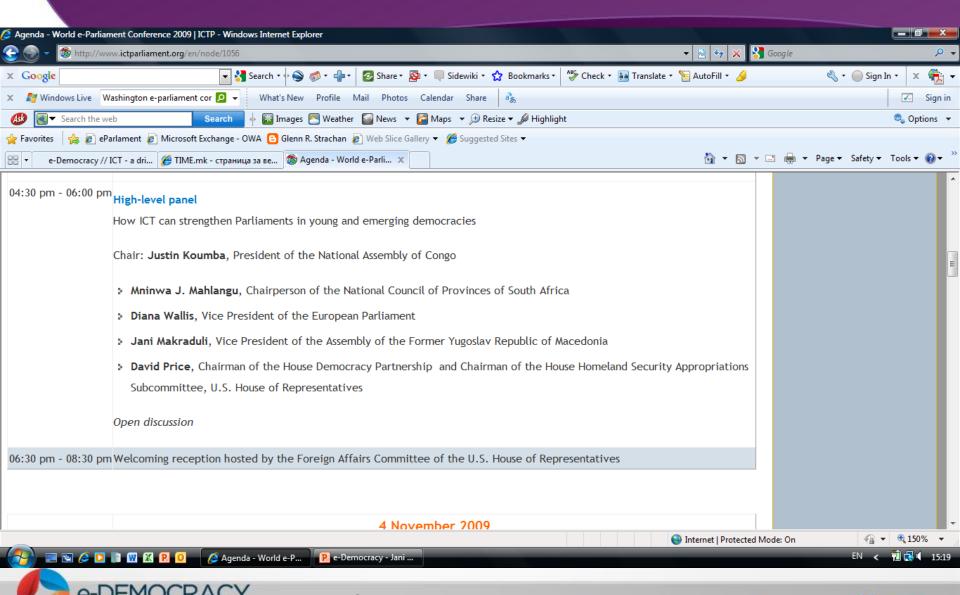






e-parliament conference 2009

12-14 September 2010, Ohrid, Republic of Macedonia



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e-parliament conference 2009









Benefits

- Active participation for every user from anywhere and at anytime
- Improves performance
- More mobile teleworking solution for the Members
- Enabling transformation of the internal data sources into information available for the citizens
- Reduces process complexity and increased efficiency of the MPs
- Shortens the learning curve
- Saves money by lowering the consumption of paper
- Inoperability with Government and Official Gazette
- Warrants the process execution as to comply with the Rules of Procedures of the Parliament
- Enabling transparent citizen access







Benefits - my daily work

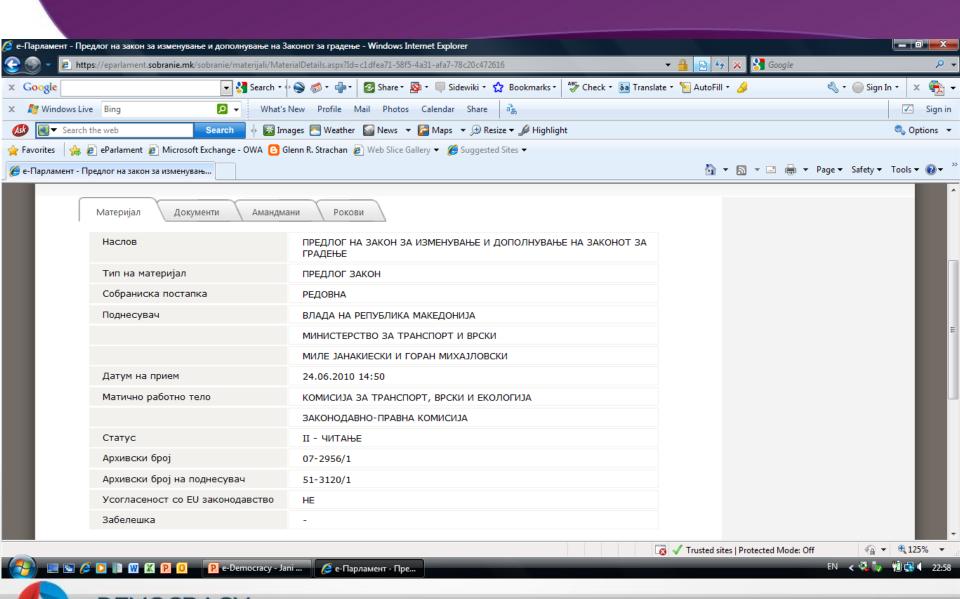
- Easy access for information
 - Materials
 - Draft law
 - Committee report
 - Amendments from other MPs
 - Time frame
- Amendments
- First reading





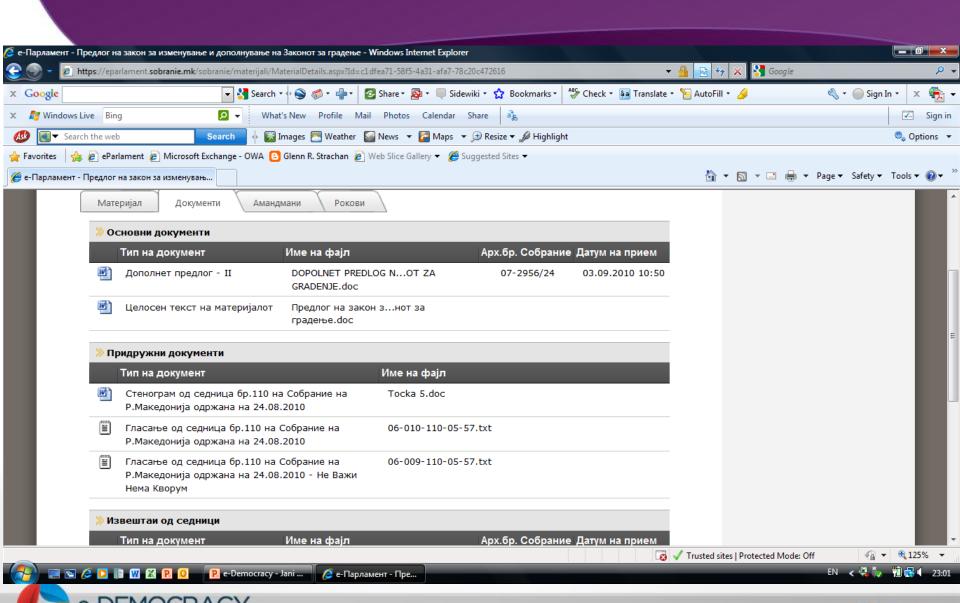


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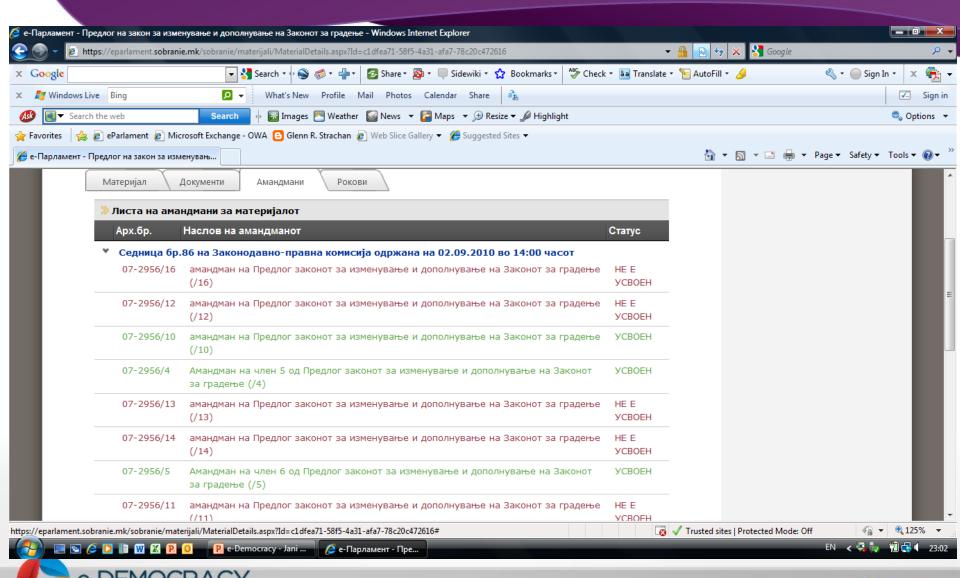




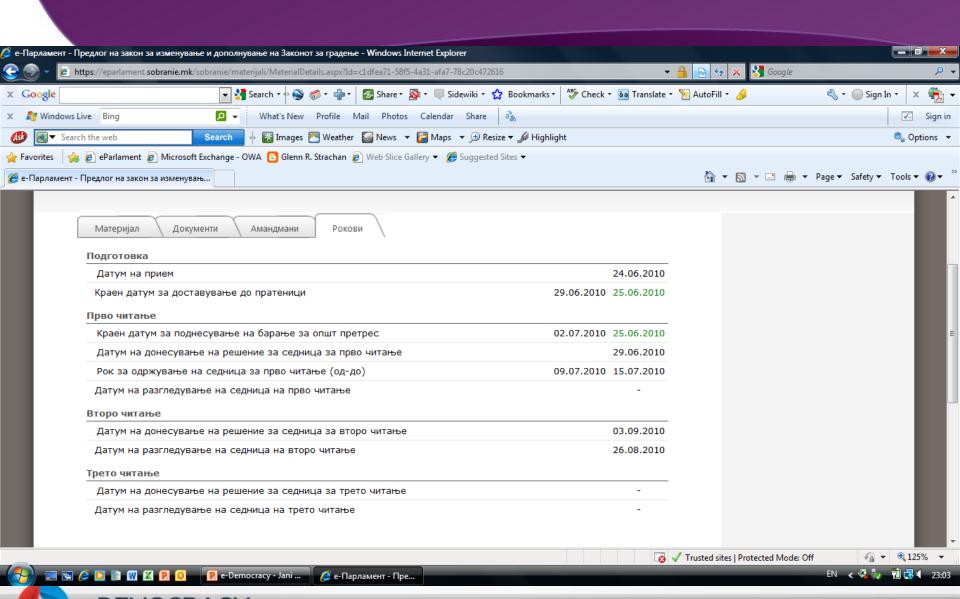
How ICT can strengthen Parliaments in young and emerging Democracies – Macedonian Case





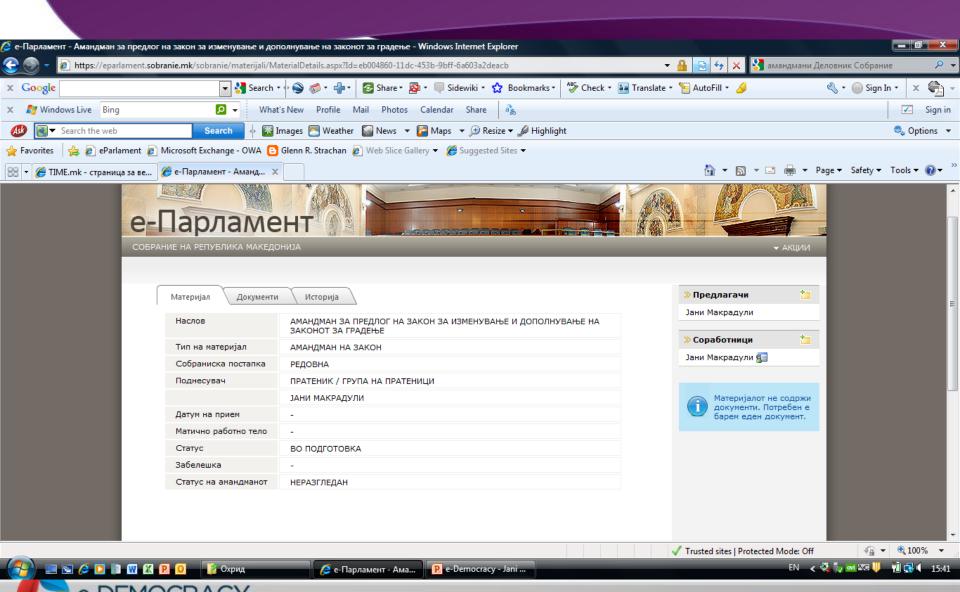




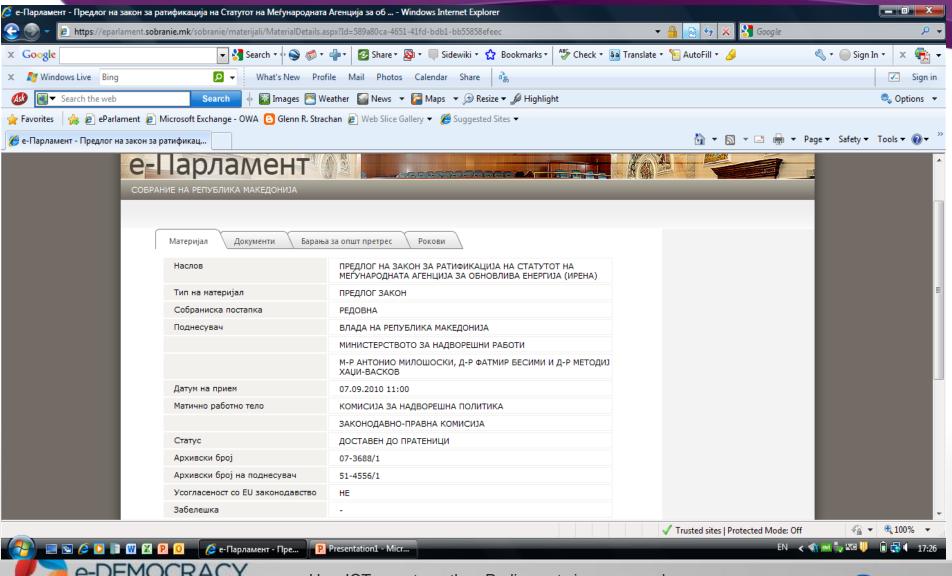








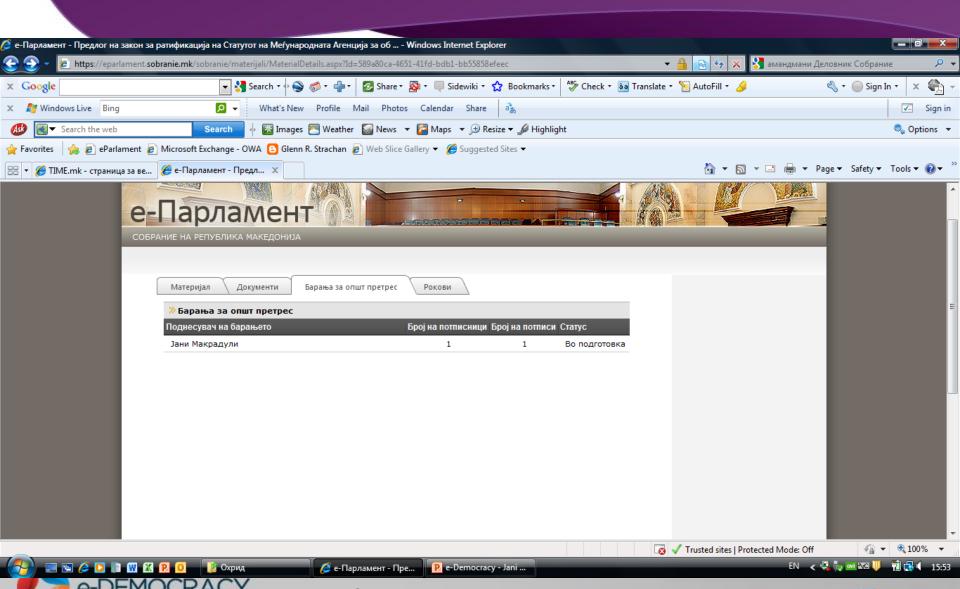






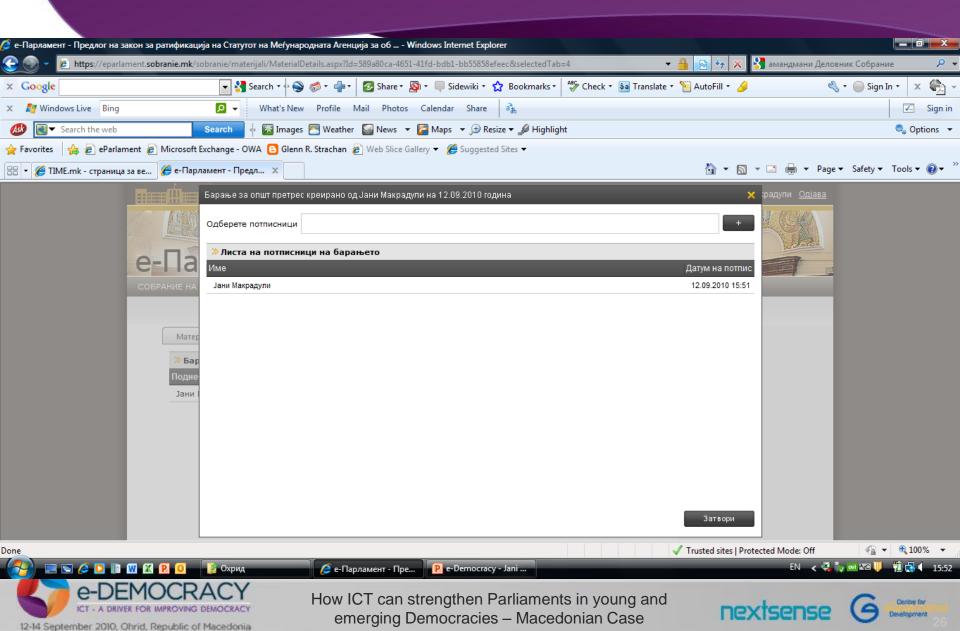
ICT - A DRIVER FOR IMPROVING DEMOCRACY

12-14 September 2010, Ohrid, Republic of Macedonia



nextsense







The prediction I can make with the highest confidence is that the most amazing discoveries will be the ones we are not today wise enough to foresee.

Carl Sagan, Billions and Billions

Jani Makraduli, Vice President
Assembly of the Republic of Macedonia



