



e-DEMOCRACY

ICT - A DRIVER FOR IMPROVING DEMOCRACY

MY REPRESENTATIVE E-PARTICIPATION WEBAPPLICATION

Gezim Jashari, Executive Director - IPD

nextsense



CONSTITUENCY OFFICES – BACKGROUND INFO

- **2003 – 2006 Initial phase**
 - Implementer: NDI
 - Donor USAID and CIDA
 - Goal: 46 Constituency offices
- **2007 – 2008/9 Second phase**
 - Implementer: NDI and IPD (Dec 2008)
 - Donor: SDC, Assembly of the RM, USAID
 - Goal: 65 – 75 Constituency offices
- **2009 – 2012 – Final implementation phase**
 - Implementer: IPD
 - Donor: SDC and Assembly of the RM
 - Goal: 75 Constituency offices



CONSTITUENCY OFFICES (1ST PHASE) – USE OF ICT

Goal: Strengthen the communication between citizens and their elected representatives.

- Bringing MPs in their electoral districts
- 46 Constituency offices
- Each office equipped with a PC and MFD
- No internet connection



President of the Assembly of the Republic of Macedonia, Mr. Ljupco Jordanovski addressing the guests at the official launch of the Parliament's Casework Tracking database.

CONSTITUENCY OFFICES (2ND PHASE) – USE OF ICT

- 65 / 75 Constituency offices
- Each office provided with a newly developed Casework tracking management database.
- www.mojotpratenik.org.mk
- IPD's PCRN management db
- In 2008/09 COs all equipped with new PCs and MFDs
- Since 2010 all offices connected to the internet

CASE MANAGEMENT

Macedonia Parliamentary Casework Tracking System

Constituent Management

Constituent ID:

Select Constituent:

Opened:

Title:

First Name:

Gender:

Add a Constituent

Last Name:

Faith:

Delete Constituent

Address:

Ethnicity:

Quick Search

Date of Birth:

Email:

Cases for this Constituent

City:

Total Cases:

Municipality:

Open Cases:

Run Case Report

Mobile:

Office Phone:

Home Phone:

Close Window

Global Unique Constituent ID:



PRODUCED BY NDI IN COOPERATION WITH THE ASSEMBLY OF THE REPUBLIC OF MACEDONIA AND WITH THE FINANCIAL SUPPORT OF USAID



CASE MANAGEMENT

Macedonia Parliamentary Casework Tracking System

Constituent Management

cases for this constituent

Opened: 21-Mar-2012

Case ID: 7

Select Case: [dropdown]

Constituent Name: Ms. Zahide Korkmaz

Constituent ID: 5

Add Case

Case Status: open

Delete Case

Case Title: Property documentation

Total Actions: 1

Show Open Cases Only

Parliamentarian: Popovska, Liljana

Pending Actions: 1

Category: Ownership

Number of Constituents Affected: 1

Actions for this Case

Issue: Property ownership

Description: Give a Brief description of the problem.

Run Action Report

Resolution: Give a Brief description of the final solution...

Close Window

Closure: [dropdown]

Date Closed: [input]

Global Unique Case ID: 24-5-7



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CASE MANAGEMENT

Constituent Management

cases for this constituent

add/view an action

Action Date:

Pending Date:

Action ID:

Select an Action:

Constituent:

Constituent ID:

Case Title:

Case ID:

Institution:

Action Type:

Description:

Reply:

Reply Date:

Global Unique Action ID:

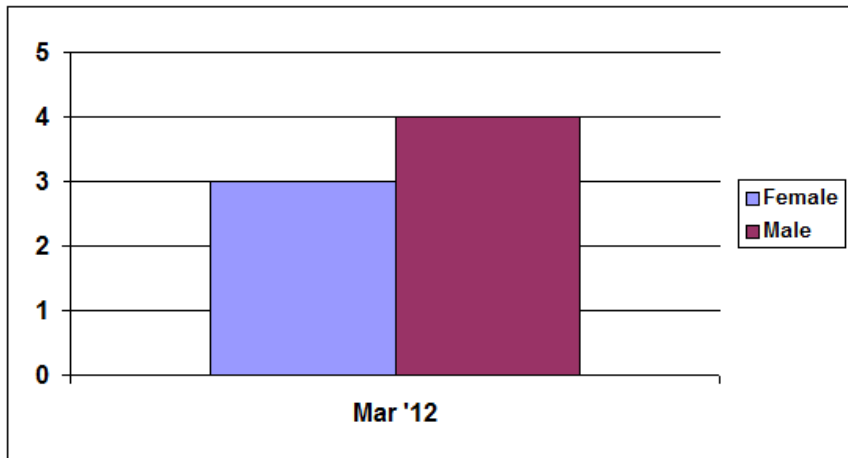


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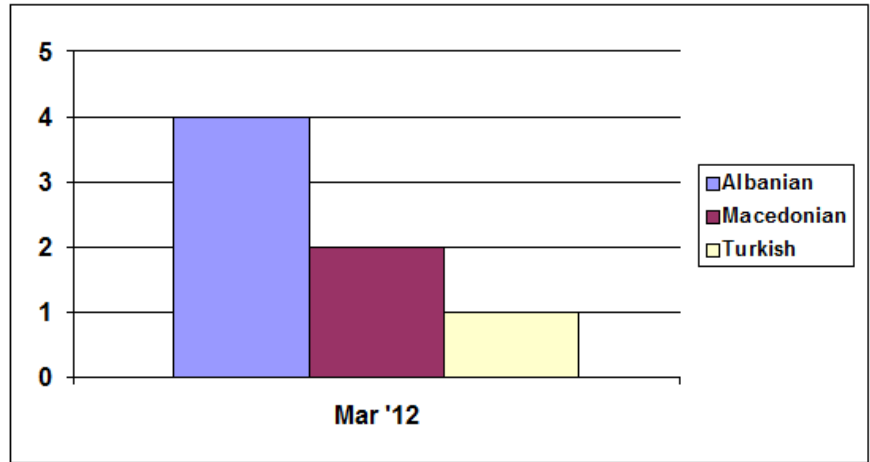


CASEWORK TRACKING DB REPORT

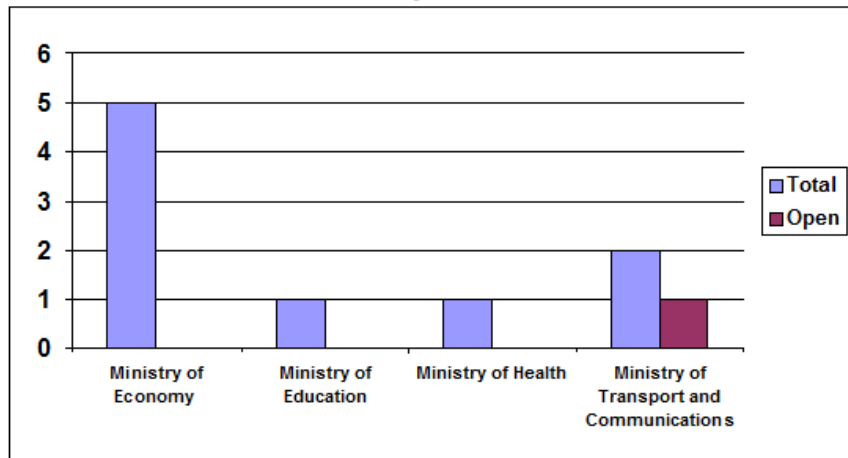
Cases By Gender



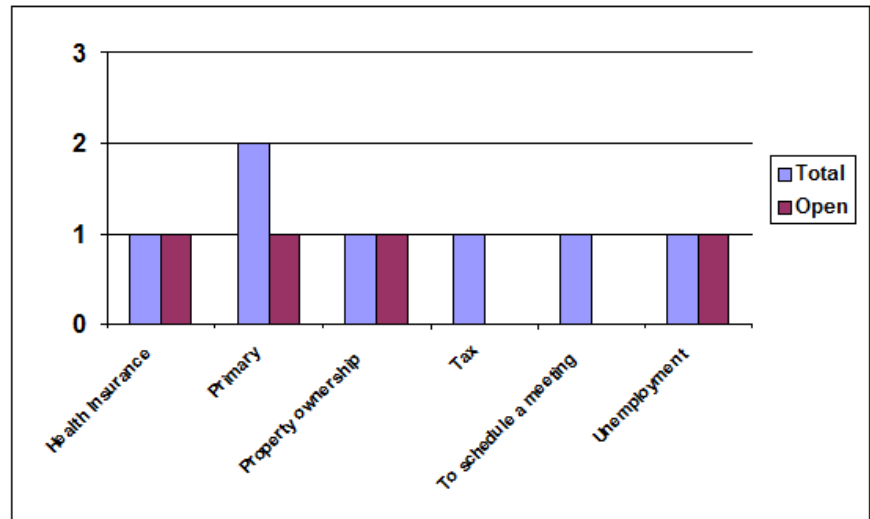
Cases By Ethnicity



Cases By Institution



Cases By Issue





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EVENTS

Friday, 21 September 2012, Strasbourg

ADDRESS OF THE PRESIDENT VELJANOSKI AT THE SECOND SESSION: IS REPRESENTATIVE DEMOCRACY IN CRISIS? CHALLENGES FOR NATIONAL PARLIAMENTS



Even though the democracy is, so far, one of most optimal and comprehended manners of organization of the political community, it is undoubtedly a dynamic process that requires permanent development. In the same time, the democracy has its absurd and weaknesses create possibility and space for some dilemmas, confusion, nourishment of the conspiracy theory and antidemocratic forces and aims, which is evident in European countries and in the world.

[>>](#)

Thursday, 20 September 2012, Strasbourg

ADDRESS OF THE PRESIDENT VELJANOSKI AT THE FIRST SESSION: FUTURE OF THE EUROPEAN COURT OF HUMAN RIGHTS – ROLE OF NATIONAL PARLIAMENTS

AGENDA

Monday, 24 September 2012, 11:00, Hall 1
40TH SESSION OF THE ASSEMBLY OF THE REPUBLIC OF MACEDONIA

6th continuation of the Session from 10.09.2012 [>>](#)

Monday, 24 September 2012, 11:00, Hall 3
34TH MEETING OF THE COMMITTEE ON POLITICAL SYSTEM AND INTER-ETHNIC RELATIONS

[>>](#)

Monday, 24 September 2012, 11:00, "Boris Trajkovski" Hall

16TH MEETING OF THE COMMITTEE ON ECONOMY



ВАШ ПРАТЕНИК

www.mojotpratenik.org.mk

Поблиску од кога и да е!



Споделете ги своите гледишта.

За проектот

Канцеларии за комуникација

Контактирај пратеник

Медиа центар

Фото галерија

Корисни линкови

Одберете јазик

mk / sq

Центар за истажување

Најнови Вести

Барај



- Пратениците на средба со жртвите од земјотресот

На 8ми мај 2009 година, петок, во 13.00 часот Центарот за комуникација со граѓаните во Гостивар организираше средба во салата на Сов ...

[Прочитај повеќе »](#)

11.01.2008 - Финансиска поддршка во Штип

Канцеларии за комуникација

Бр.	Општина	ИЕ	Пратеник / Пратеници	Статус
1	Струмица	4	Цветанка Иванова Панче Орцев	отворена
2	Чаир	2	Диме Маџовски	отворена
3	Неготино	4	Ванчо Апостолов	отворена
4	Охрид	5	Митре Велјановски	отворена
5	Чаир	2	Ермира Мехмети Деваја	отворена
6	Куманово	2	Иван Стоиљковиќ	отворена
7	Сопот	1	Борис Фазлиќ	отворена



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[Прочитај повеќе »](#)

**11.01.2008 - Финансиска
поддршка во Штип**

Контактирај пратеник

Одберете општина

Одберете општина ▼

Одберете пратеник

Одберете пратеник ▼

Име и презиме

Ваш e-mail

Коментар

Испрати

Избриши

“The software isn’t finished until the last user is dead”



Better parliaments
stronger democracies.

GLOBAL PARLIAMENTARY REPORT



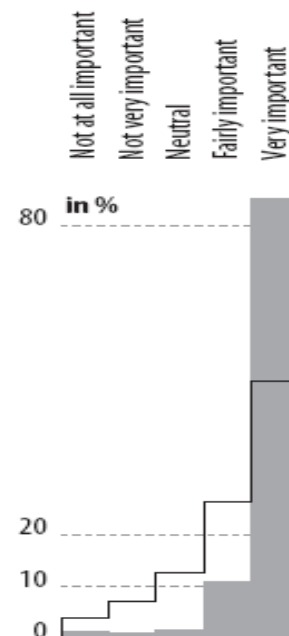
Empowered lives.
Resilient nations.

The changing nature of parliamentary representation



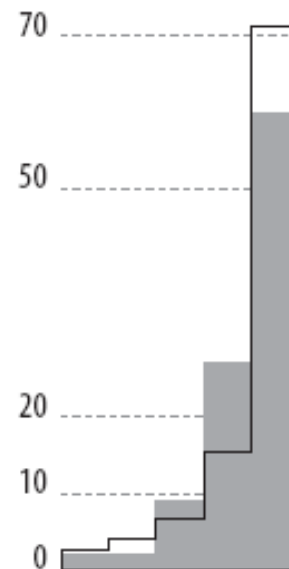
How important is law-making to you?

■ As a parliamentarian
□ In the public opinion



How important is solving constituents' problems to you?

■ As a parliamentarian
□ In the public opinion



Source: Inter-Parliamentary Union, April 2011



Better parliaments,
stronger democracies.

GLOBAL PARLIAMENTARY REPORT



Empowered lives.
Resilient nations.

To what extent do the following problems prevent parliamentarians from being effective?

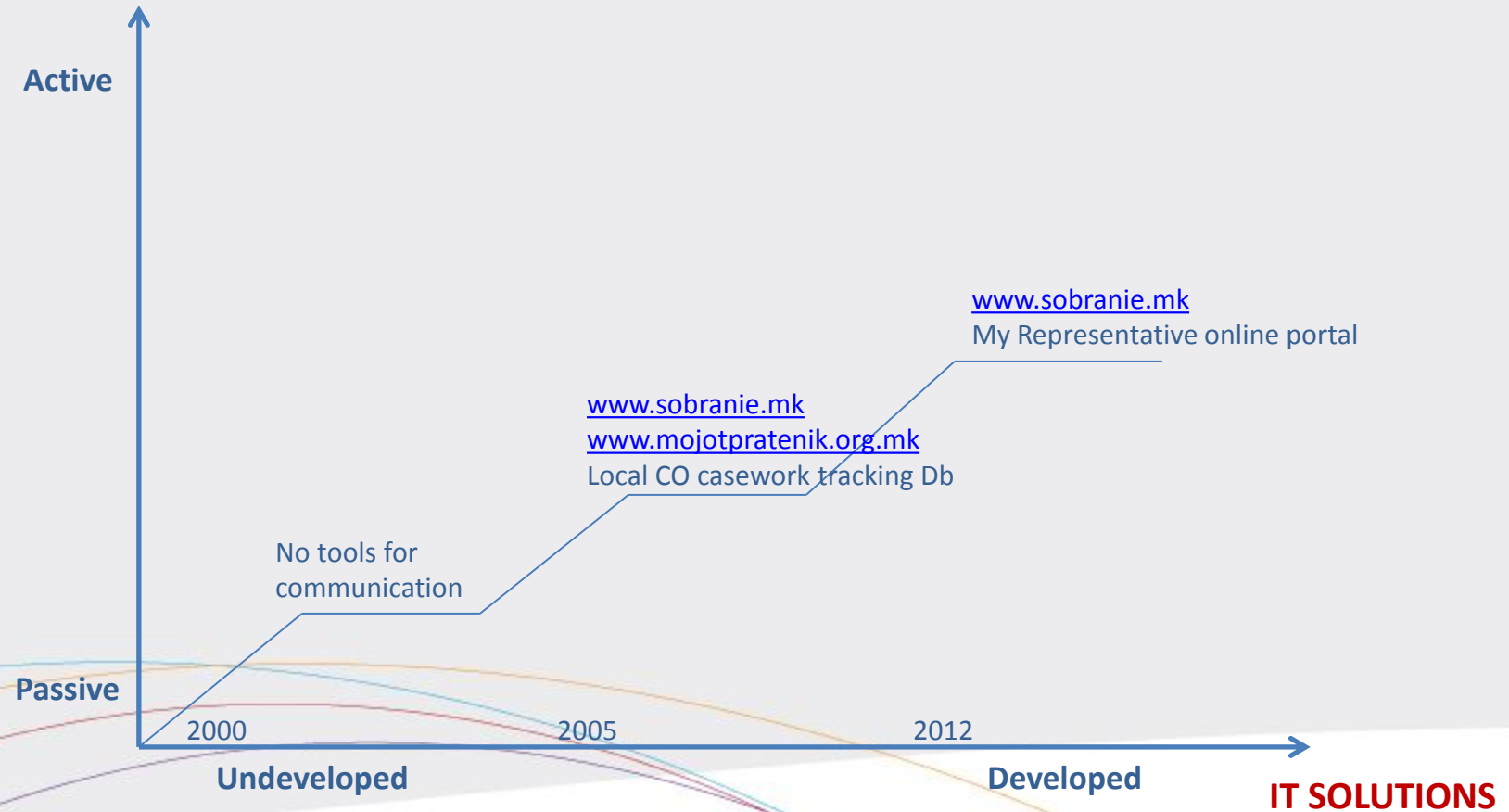
	Great deal	Fair amount	Great deal & fair amount (%)
Resources available for constituency work	37.2%	27.9%	65.1%
Individual parliamentarians' resources and staffing	30.1%	31.7%	61.8%
Resources and staffing in parliament	31.0%	28.7%	59.7%
Lack of parliamentary experience or technical knowledge	25.4%	30.2%	55.6%
Lack of time for oversight activities	22.5%	30.5%	53.0%
Lack of constitutional or parliamentary power	30.7%	21.2%	51.9%
The political party or parliamentary group system	19.9%	28.4%	48.3%
Inadequate organization of the legislative process	20.7%	26.1%	46.8%
Individual parliamentarians' salaries	16.8%	22.5%	39.3%

MY REPRESENTATIVE WEBAPP - GOALS

- To further increase the communication between MPs, citizens and CSOs,
- To provide online space for citizens participation in the decision making processes.
- “My MP – Closer than Ever” - bringing MPs to constituent homes
- To raise the awareness among citizens on individual MPs activities
- To strengthen the Legislative, Representative and Oversight Role of MPs
- Increase Transparency, service and accountability of MPs

CONSTITUENCY OFFICES AND USE OF ICT

PARTICIPATION





e-DEMOCRACY

ICT - A DRIVER FOR IMPROVING DEMOCRACY

THANK YOU!

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